

Kim Haywood, Pharm.D.

Lead Director Clinical Innovation and Client Solutions

Professional Biography

Kim Haywood is the Lead Director of Clinical Innovation and Specialty Client Solutions for CVS Health. She is responsible for providing consultative and strategic drug management support for internal and external stakeholders. Kim has built a powerful reputation for collaborating and innovating on key initiatives designed to drive better outcomes and experiences for clients and members, while ensuring affordability across medical and pharmacy benefits.

Kim has been with the organization for over 16 years and has held several positions within the pharmacy benefit management team. Prior to her current role, she led a team of Clinical Advisors responsible for reviewing pharmacy utilization patterns and identifying opportunities to help control costs and improve outcomes. Kim previously served as a Regional Pharmacy Director, where she supported formulary development, utilization management, outcomes reporting, quality improvement initiatives and overall account management.

Kim earned her Doctor of Pharmacy degree from the University of Nebraska Medical Center and completed a managed care residency at the University of Missouri – Kansas City. Prior to joining the organization, Kim held positions in both the academic and retail pharmacy settings.



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